



EMOTIONALLY HAIRDRESERS

Color your Salon





LiveOne

**SALONUP**<sup>®</sup>  
ARREDARE ITALIANO

Atmospheres that whisper to the hairdresser's soul and sensibility but are made of furniture pieces that meet the needs of his professional and practical activity in order to make his work easier and to cuddle his customers. Since everything in our world convey information and image, it is on the look of the salon that the potential customer builds his believes regarding the value of the hairdresser himself. And a place that has deep attention to beauty, design and comfort is proof of a very valuable professional. If AgvGroupIndustries decides to reduce the prices that value dramatically increases.



LiveTwo



LiveThree



Live Four



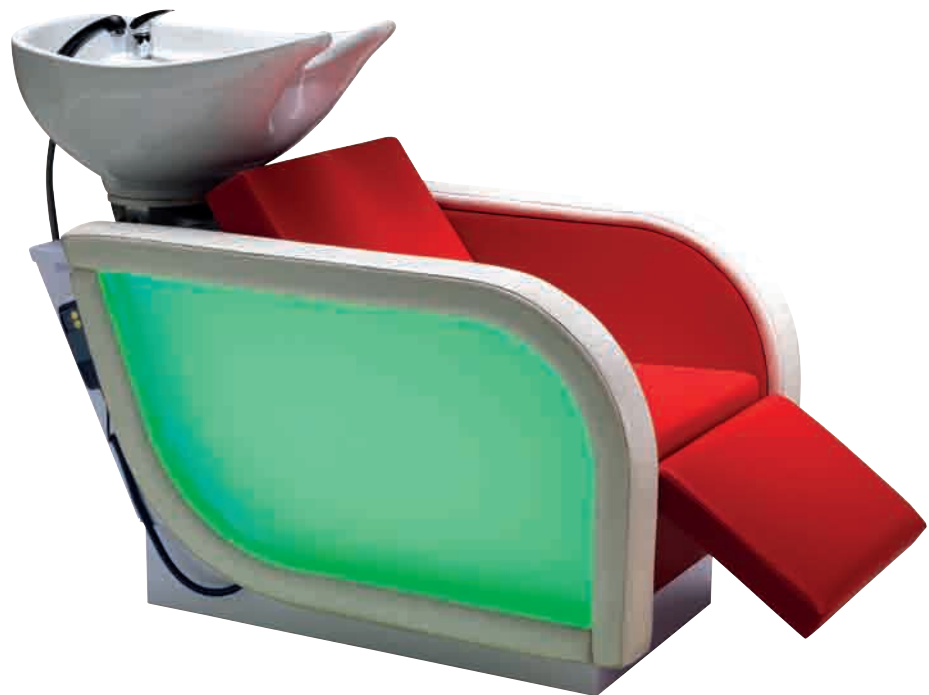
LiveUP 2015



LiveUp 2015 is available from  
\*\* 1 wash points, 2 working chair, 2 mirrors, 1 trolley

€ 4.214,40





**-35%** PRICE LIST PRICE **€ 3.506,90**  
DISCOUNT **€ 1.227,00**  
REDUCED PRICE **€ 2.279,90**

**MARDOK RELAX  
RGB**  
COD. 9365901



**SWING BLUE**  
COD. 442201  
**FINAL PRICE**  
**€ 139,90**



**INKA SOFT  
SKAI + LED**  
COD. 9396476

**DOMINA**  
COD. 9215953

**-40%** PRICE LIST PRICE **€ 974,90**  
DISCOUNT **€ 390,00**  
REDUCED PRICE **€ 584,90**



**-30%** PRICE LIST PRICE **€ 999,90**  
DISCOUNT **€ 300,00**  
REDUCED PRICE **€ 699,90**



LiveOne

is available from

\*\* 2 wash points, 3 working chair, 3 mirrors, 1 sofa 2P and 1 sofa 1P

€ 6.149,10



**PERLA**  
COD. 9215653

**-50%** PRICE LIST PRICE € 1.139,90  
DISCOUNT € 570,00  
REDUCED PRICE € 569,90



**LOUNGE 2 pt**  
COD. 9249603

**-35%** PRICE LIST PRICE € 1.023,90  
DISCOUNT € 359,00  
REDUCED PRICE € 664,90



**-37%** PRICE LIST PRICE € 2.293,90  
DISCOUNT € 849,00  
REDUCED PRICE € 1.444,90

**ROCKET RELAX**  
COD. 9365201



**DAY LED**  
COD. 9356076

**-40%** PRICE LIST PRICE € 1.289,90  
DISCOUNT € 516,00  
REDUCED PRICE € 773,90



**LiveTwo** is available from  
\*\* 2 wash points, 3 working chair, 3 mirrors and 1 reception desk

**€ 7.339,10**





**GIADA**  
COD. 9215553

**-35%** PRICE LIST PRICE ~~€ 944,90~~  
DISCOUNT € 330,00  
REDUCED PRICE € 614,90



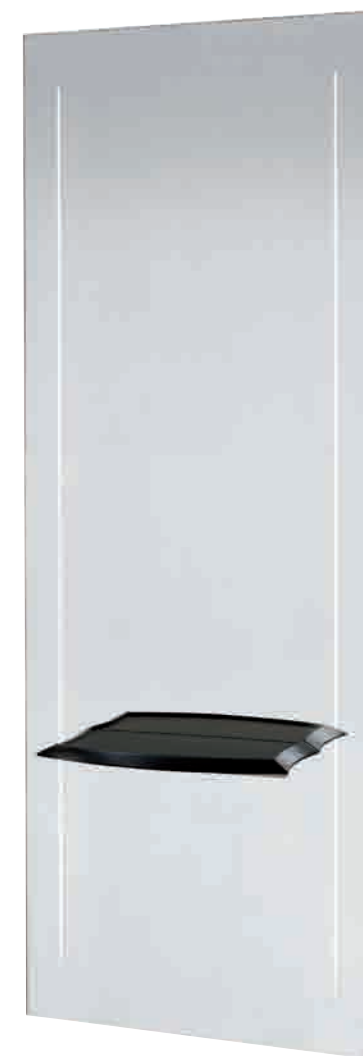
**-40%** PRICE LIST PRICE ~~€ 3.299,90~~  
DISCOUNT € 1.320,00  
REDUCED PRICE € 1.979,90

**SHUTTLE RELAX**  
COD. 9365401



**RIO LED**  
COD. 9384176

**-36%** PRICE LIST PRICE ~~€ 1.559,90~~  
DISCOUNT € 560,00  
REDUCED PRICE € 999,90



**SNOW LED**  
COD. 9356276

**-40%** PRICE LIST PRICE ~~€ 1.319,90~~  
DISCOUNT € 530,00  
REDUCED PRICE € 789,90



**LiveThree** is available from  
\*\* 2 wash points, 3 working chair, 3 mirrors, 1 sofa 2P

**€ 6.467,10**



**GEMMA**  
COD. 9215853

**-43%** PRICE LIST PRICE ~~€ 999,00~~  
DISCOUNT € 430,00  
REDUCED PRICE € 569,90



**CHOPPER**  
COD. 9365001

**-40%** PRICE LIST PRICE ~~€ 1.990,90~~  
DISCOUNT € 796,00  
REDUCED PRICE € 1.194,90



**PERRY COMFORT**  
COD. 9249520

**-37%** PRICE LIST PRICE ~~€ 919,90~~  
DISCOUNT € 340,00  
REDUCED PRICE € 579,90



**NIGHT LED**  
COD. 9356176

**-30%** PRICE LIST PRICE ~~€ 1.334,90~~  
DISCOUNT € 400,00  
REDUCED PRICE € 934,90



**LiveFour** is available from  
\*\* 2 wash points, 4 working chair, 2 mirrors, 1 double side mirror unit, 1 reception

**€ 7.739,10**





**-50%** PRICE LIST PRICE **€ 5.719,90**  
DISCOUNT **€ 2.859,00**  
REDUCED PRICE **€ 2.859,90**

**SHUTTLE  
MASSAGE**  
COD. 9365501

**AMBRA**  
COD. 9215753

**-35%** PRICE LIST PRICE **€ 939,90**  
DISCOUNT **€ 330,00**  
REDUCED PRICE **€ 609,90**



**PARIS LED**  
COD. 9384076

**-34%** PRICE LIST PRICE **€ 1.699,00**  
DISCOUNT **€ 579,00**  
REDUCED PRICE **€ 1.120,00**



**DARK ISOLA**  
COD. 9356378

**-31%** PRICE LIST PRICE **€ 1.404,90**  
DISCOUNT **€ 435,00**  
REDUCED PRICE **€ 969,90**



**DARK**  
COD. 9356377

**-29%** PRICE LIST PRICE **€ 534,90**  
DISCOUNT **€ 155,00**  
REDUCED PRICE **€ 379,90**



## GIADA



P10 - 9215553



P10



B53



P8



B51

## PERLA



P10 - 9215653



P10



B53



P8



B51

## GEMMA



P10 - 9215853



P10



B53



P8



B51

Different designs and different materials to obtain a single and binding result: the total comfort for the customer who sits on them. The working chairs of SalonUp, available with or without hydraulic pump, on aluminum star-base or disc, are now available at a very reduced price.

## AMBRA



P10 - 9215753



P10



B53



P8



B51

## DOMINA



P10 - 9215953



P10



B53



P8



B51



P8



P10



B51



B53

	WITH P8	WITH P10	WITH B51	WITH B53
<b>GIADA</b>	9215552 - € 559,90	9215553 - € 614,90	9215509 - € 449,90	9215510 - € 514,90
<b>PERLA</b>	9215652 - € 514,90	9215653 - € 569,90	9215609 - € 399,90	9215610 - € 469,90
<b>AMBRA</b>	9215752 - € 554,90	9215753 - € 609,90	9215709 - € 439,90	9215710 - € 509,90
<b>GEMMA</b>	9215852 - € 519,90	9215853 - € 569,90	9215809 - € 405,90	9215810 - € 474,90
<b>DOMINA</b>	9215952 - € 531,90	9215953 - € 584,90	9215909 - € 459,90	9215910 - € 519,90





## SHUTTLE MASSAGE

COD. 9365501

-50%	PRICE LIST PRICE	€ 5.719,90
	DISCOUNT	€ 2.859,00
	REDUCED PRICE	€ 2.859,90

## SHUTTLE RELAX

COD. 9365401

-40%	PRICE LIST PRICE	€ 3.299,90
	DISCOUNT	€ 1.320,00
	REDUCED PRICE	€ 1.979,90



## SHUTTLE STANDARD

COD. 9365301

-35%	PRICE LIST PRICE	€ 2.409,90
	DISCOUNT	€ 845,00
	REDUCED PRICE	€ 1.564,90

# Shuttle

Inner metal structure, long lasting foam paddings, upholstery in vinyl, mechanic shiatsu massage with rolls (shuttle massage), electrically activated footrests (shuttle massage & relax), wide, deep and comfortable basin with aluminum tilting movement.

BLACK BASIN  
FINAL PRICE € 190,00





# Rocket

Spray painted metal structure, chair in long lasting foam paddings, Upholstery in vinyl, electric footrest (Rocket Relax), adjustable tilting basin.

## ROCKET STANDARD

COD. 9365101

<b>-35%</b>	PRICE LIST PRICE	€ 1.584,90
	DISCOUNT	€ 555,00
	REDUCED PRICE	€ 1.029,90



## ROCKET RELAX

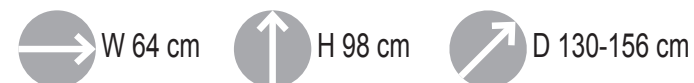
COD. 9365201

<b>-37%</b>	PRICE LIST PRICE	€ 2.293,90
	DISCOUNT	€ 849,00
	REDUCED PRICE	€ 1.444,90



## BLACK BASIN

FINAL PRICE € 130,00



# Chopper

COD. 9365001

Trendy matt black spray painted metal structure, chair equipped with long lasting foam paddings, upholstery in vinyl, aluminum tilting movement.



**-40%** PRICE LIST PRICE € 1.990,90  
DISCOUNT € 796,00  
REDUCED PRICE € 1.194,90

BLACK BASIN  
CHOPPER - MARDOK  
FINAL PRICE € 130,00



→ W 70 cm    ↑ H 94 cm    ↗ D 130 cm

# Mardok Relax RGB

COD. 9365901



**-35%** PRICE LIST PRICE € 3.506,90  
DISCOUNT € 1.227,00  
REDUCED PRICE € 2.279,90

Spray painted metal structure and chair in long lasting foam paddings. Electric legrest on the Relax models. Sides with Perspex inner part lighted with RGB led lights (RGB models) or completely upholstered on the basic models. Light up your salon and relax your customers.





# Mardok Std. RGB

COD. 9365801

-30%

PRICE LIST PRICE	€ 2.779,90
DISCOUNT	€ 835,00
REDUCED PRICE	€ 1.944,90



# Mardok Std.

COD. 9365601

Mod. Standard

-20%

PRICE LIST PRICE	€ 1.586,90
DISCOUNT	€ 317,00
REDUCED PRICE	€ 1.269,90



Mod. Relax COD. 9365701

-25%

PRICE LIST PRICE	€ 2.226,90
DISCOUNT	€ 557,00
REDUCED PRICE	€ 1.669,90

→ W 68 cm

↑ H 98 cm

↗ D 130/156 cm

**-30%**

PRICE LIST PRICE **€ 1.334,90**

DISCOUNT **€ 400,00**

REDUCED PRICE **€ 934,90**

COD. 9356176 - CON LED

## Night Led

Bright black glass main structure, spray painted die-cast aluminum shelf, led tech lights



## Night Std

COD. 9356175 - NO LED

**FINAL PRICE**  
**€ 759,90**

**-40%**

PRICE LIST PRICE **€ 1.289,90**

DISCOUNT **€ 516,00**

REDUCED PRICE **€ 773,90**

COD. 9356076 - CON LED

## Day Led

Transparent glass main structure, spray painted die-cast aluminum shelf, led tech lights.



## Day Std

COD. 9356075 - NO LED

**FINAL PRICE**  
**€ 599,90**

**-40%**

PRICE LIST PRICE **€ 1.319,90**

DISCOUNT **€ 530,00**

REDUCED PRICE **€ 789,90**

COD. 9356276 - CON LED

## Snow Led

Bright steel finishing metal frame, led tech back-lighted mirror, spray painted die-cast aluminum shelf.



## Snow Std

COD. 9356275 - NO LED

**FINAL PRICE**  
**€ 619,90**

→ W 78 cm    ↑ H 185/210 cm    ↗ D 26 cm

→ W 78 cm    ↑ H 185/210 cm    ↗ D 26 cm

→ W 78 cm    ↑ H 185/210 cm    ↗ D 26 cm



**-29%** PRICE LIST PRICE ~~€ 534,90~~  
DISCOUNT € 155,00  
REDUCED PRICE € 379,90

## Dark

COD. 9356377

Aluminum colour  
spray painted metal  
structure, back panel  
in anthracite zebrano  
laminated wood, shelf  
in white laminated  
wood.



→ W 70 cm    ↑ H 198 cm    ↗ D 34 cm

**-31%** PRICE LIST PRICE ~~€ 1.404,90~~  
DISCOUNT € 435,00  
REDUCED PRICE € 969,90

## Dark Isola

COD. 9356378

Aluminum colour  
spray painted metal  
structure, back panel  
in anthracite zebrano  
laminated wood, shelf  
in white laminated  
wood.



→ W 70 cm    ↑ H 198 cm    ↗ D 80 cm

**-20%** PRICE LIST PRICE ~~€ 299,90~~  
DISCOUNT € 60,00  
REDUCED PRICE € 239,90

## Service

COD. 9524045

Display unit in  
laminated wood



→ W 24 cm

↑ H 175 cm

↗ D 20 cm



# INKA SOFT SKAI + LED

Structure in wood, finishing in anthracite zebrano laminate (Inka wood) or in any upholstery belonging to the SalonUp 2015 colour chart (Inka Soft Skai). Shelf in glass (standard models) and with back led light in the LED models. Inka means freedom of choice in the wall units.

Mod. LED COD. 9396476

-30%	PRICE LIST PRICE	€ 999,90
	DISCOUNT	€ 300,00
	REDUCED PRICE	€ 699,90

Mod. Soft Skai. COD. 9396475

-25%	PRICE LIST PRICE	€ 806,90
	DISCOUNT	€ 202,00
	REDUCED PRICE	€ 604,90



→ W 80 cm    ↑ H 170/220 cm    ↗ D 28 cm

## INKA WOOD ANTHRACITE + LED



Mod. LED COD. 9396576

**-33%** PRICE LIST PRICE ~~€ 749,90~~  
DISCOUNT € 250,00  
REDUCED PRICE € 499,90

Mod. Std. COD. 9396575

**-25%** PRICE LIST PRICE ~~€ 545,90~~  
DISCOUNT € 136,00  
REDUCED PRICE € 409,90



## London

COD. 9390100



**-35%** PRICE LIST PRICE ~~€ 1.525,00~~  
DISCOUNT € 535,00  
REDUCED PRICE € 990,00

Silver colour laminated wood main structure, drawers with lock and key , front part in Zebrano colour laminated wood, central part in vinyl as per colour chart.

→ W 145 cm    ↑ H 107 cm    ↗ D 52 cm

## Rio Led

COD. 9384176



**-36%**

PRICE LIST PRICE	€ 1.559,90
DISCOUNT	€ 560,00
REDUCED PRICE	€ 999,90

Silver colour laminated wood main structure, drawers with lock and key, back lighted (with led technology) front mirror

→ W 127 cm    ↑ H 101 cm    ↗ D 48 cm

## Paris Led

COD. 9384076



**-34%**

PRICE LIST PRICE	€ 1.699,00
DISCOUNT	€ 579,00
REDUCED PRICE	€ 1.120,00

Silver colour laminated wood main structure, drawers with lock and key ,front part in Zebrano colour laminated wood, central part in back-lighted smoky perspex.

→ W 145 cm    ↑ H 107 cm    ↗ D 52 cm



## Perry confort

COD. 9249520



**-37%** PRICE LIST PRICE **€ 919,90**  
DISCOUNT **€ 340,00**  
REDUCED PRICE **€ 579,90**

Wooden structure, long lasting foam paddings , upholstery in vinyl, legs in spray painted metal.

→ W 150 cm ↑ H 82 (45+27) cm ↗ D 56 cm



**-35%** PRICE LIST PRICE **€ 645,90**  
DISCOUNT **€ 226,00**  
REDUCED PRICE **€ 419,90**

## Lounge 1P

COD. 9249601



Wooden structure, long lasting foam paddings, upholstery in vinyl, legs in spray painted metal.

→ W 107 cm ↑ H 80 cm ↗ D 72 cm

1P - COD. 9249601

**-30%** PRICE LIST PRICE **€ 608,00**  
DISCOUNT **€ 183,00**  
REDUCED PRICE **€ 425,00**

2P - COD. 9249603

**-35%** PRICE LIST PRICE **€ 1.023,90**  
DISCOUNT **€ 359,00**  
REDUCED PRICE **€ 664,90**

## Perry

COD. 9249521

Wooden structure, long lasting foam paddings, upholstery in vinyl, legs in spray painted metal

→ W 150 cm ↑ H 45 cm ↗ D 56 cm





## Hi-Speed



## SpeedUp



COD. 02041110

**FINAL PRICE**  
€ 1.319,00

Ventilated & multifunction **hair-processor** with electronic control. **Silver painted metal base, rubber wheels** and plastic covered chromed lifting stand. **Silver and anthracite** colour, 220-240V – 1100W – 50-60 Hz. **Single knob** electronic control panel running all parameters: working temperature, timer, fan speed, setting of the heating points.



COD. 02071103

**FINAL PRICE**  
€ 620,00

Ventilated & multifunction **hair-processor** with electronic control. **Base** and wheels in plastic, chromed lifting stand. **Silver and anthracite** colour, 220-240V – 1100W – 50-60 Hz. **Single knob** electronic control panel running all parameters: working temperature, timer, fan speed, setting of the heating points.

### Control Panel:

- 60 minute mechanic timer
- Step-less temperature regulator.
- Separate On/Off buttons for each single heating point.





Friend



X-Styling



Rock



Coloured, user-friendly, useful when not necessary. Le collection of working trolleys that SalonUp offers to its customers the more comfortable, resistant and beautiful products actually available.



Swing



## Giada B53

COD. 921551031



Price list price € 794,90

€ 489,90

## Perla B53

COD. 921561031



Price list price € 722,90

€ 446,90

## Domina B53

COD. 921591031



Price list price € 799,90

€ 489,00

## Ambra B53

COD. 921571031



Price list price € 784,90

€ 484,90

## Gemma B53

COD. 921581031



Price list price € 729,90

€ 449,90





## Rocket Relax

COD. 936520131

Price list price € 2.293,90

**€ 1.339,90**



## Chopper

COD. 936500131

Price list price € 1.990,90

**€ 1.029,90**



## Shuttle Relax

COD. 936540131

Price list price € 3.299,90

**€ 1.884,90**



**ONLY BLACK**



# LUNAIRE COMFORT UP

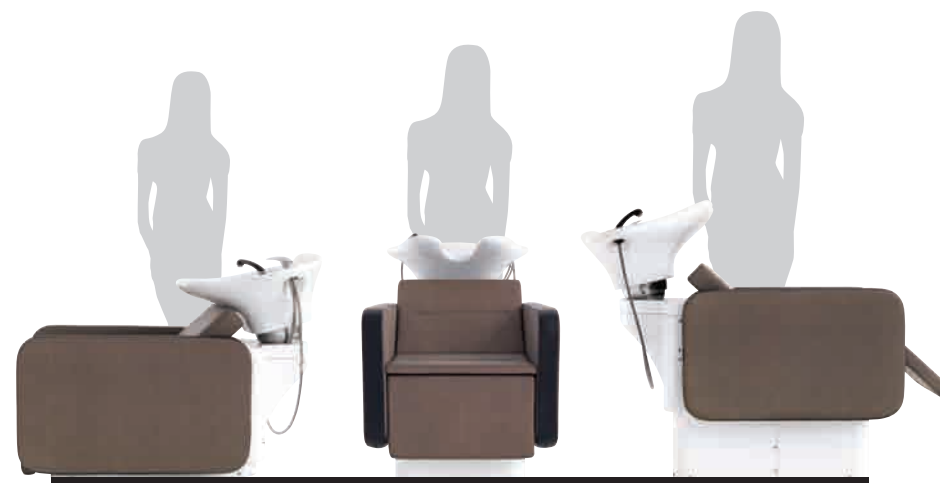


Lunaire ComfortUp, due to the possibility to adjust the whole structure's height, makes hairdressers of different sizes work always comfortably, thus drastically reducing the risk of back, shoulders or elbows aches in the long term. All this while caring about the customer's comfort.



Lunaire ComfortUp continues and evolves the tradition of AgvGroup Industries in the production of wash units with the adjustable height of the basin and then directed to improve the working condition of the hairdresser. What characterizes Lunaire ComfortUp is on one side the contemporary setting of both basin and chair and on the other side the length of such adjustment.

Altezza min.  
lavandino  
piatto  
Minimum  
height flat  
basin  
84 cm



Altezza max.  
lavandino  
piatto  
Maximum  
height flat  
basin  
112 cm

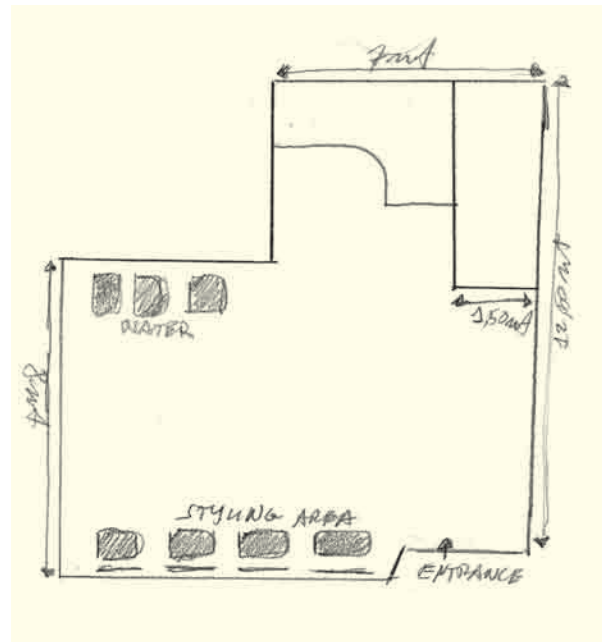


NaturAll  
by GV design

Design and modernity join the classical idea of love and respect for nature in a collection that blends style and eco-sustainability in order to supply the hairdresser with a new form of natural beauty. Starting with woods that come from protected forest and with low formaldehyde content foams passing through upholsteries made with recycled or natural raw materials to end up with water based glues and paints, everything in NaturAll is nature and hairdresser friendly.

# YOUR SALON, OUR MISSION

SalonUp, starting up on the long experience of AgvGroup Industries in the design and production of furniture for hairdressing salons, puts at disposal of the hairdressers its skills and knowledge in order to help them realize the salon of their dreams.



What we need is a sketch of the space to design...Our designers will start from there and, following their own experience and skills on one side and your tips, desires, needs and requests on the other, they will create the salon of Your dreams: you will enjoy admiring the spaces in the 2D floor plan and will be astonished looking at the beauty of your future salon in the 3 dimension views.

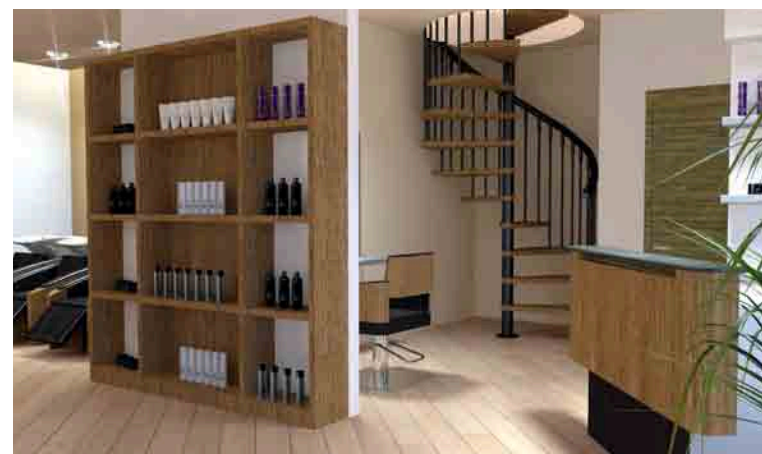
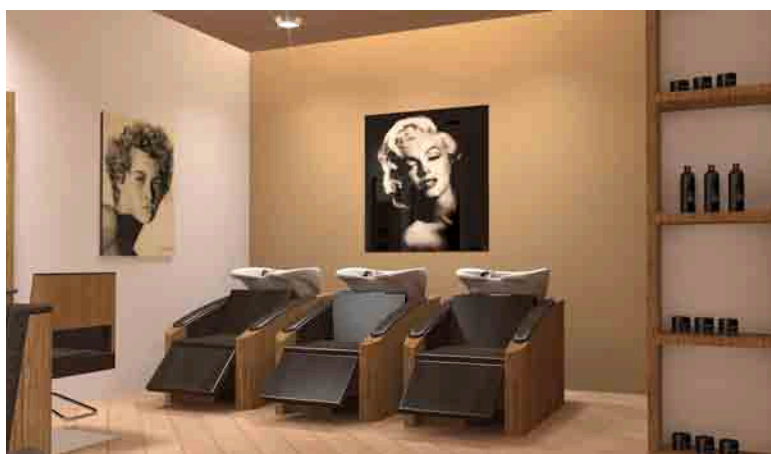


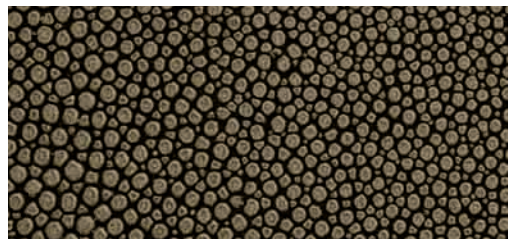




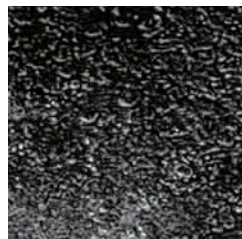
Surprise Your customers with beauty and design, enjoy the comfort of working in a space that is perfectly set up: our team is at your disposal and ready to satisfy your requests in the best possible way.

Ask your regular supplier how to use the planning service of SalonUp  
Terms and conditions applied





M2



L9



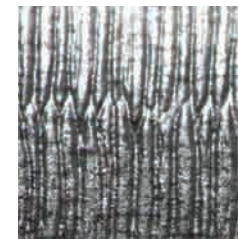
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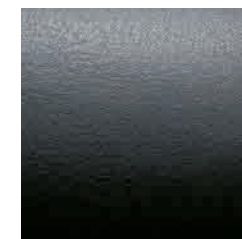
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D2



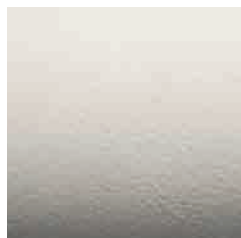
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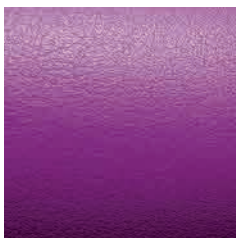
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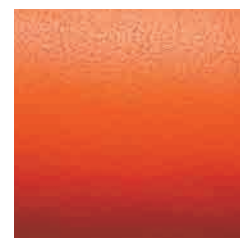
18



19



05



09



10



B6



B7



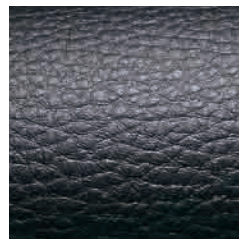
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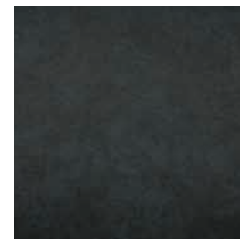
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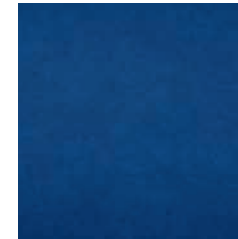
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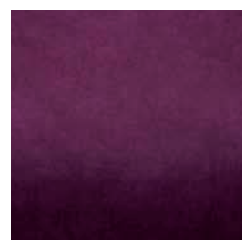
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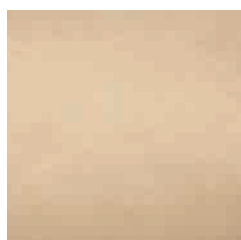
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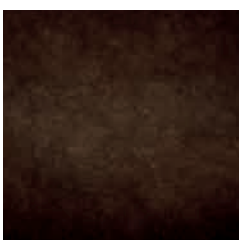
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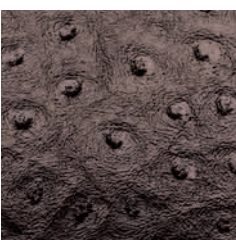
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67



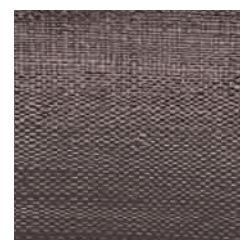
68



89



97



C4



Protezione fuoco / Flame retardant  
NF M2, BS 5852 IS-0+1,  
DIN EN 1021-1+2, DIN  
4102 (Part 1, B2), MVSS  
302, DIN 53438 (Part 2),  
UNI 9175/87 (1.IM)



English

#### Definitions

The Customer: the individual or corporation acting in performance of their own business, commercial, craft or professional activities, or their agent, who purchases the Products sold and manufactured by AGVGROUPO SpA.

AGVGROUPO SpA: the company with registered office in Via Contarella 17, 42019 Scandiano (RE) - Italy , which sells the Products.

Order Confirmation: written notice of confirmation of the product ordered, sent to the Customer of AGVGROUPO SpA.

Price: the one indicated on the order confirmation.

Product : the one indicated on the order confirmation. The product characteristics illustrated in the catalogue are not binding. We reserve the right to make all changes we consider appropriate, without any prior notice.

Contract: the one concluded between AGVGROUPO SpA and the customer through exchange of the order and order confirmation, governed by these general terms of sale and warranty.

#### Efficacy

This Contract is applied to this sale and all subsequent ones between AGVGROUPO SpA and the Customer, without prejudice to subsequent signing of other and different terms of sale and warranty. Sending of an order implies acceptance of the Contract.

#### Orders

Orders are accepted solely and exclusively in writing (e-mail and fax are the same) and become binding for AGVGROUPO SpA and between the parties when AGVGROUPO SpA sends the order confirmation to the Customer. The order confirmation must be checked immediately by the Customer (within and no later than 24 hours of receipt), who must immediately notify AGVGROUPO SpA in writing of any error found.

Failing this, after 3 working days, the indications contained in the order confirmation will be applied to the Contract.

An order will NOT be accepted unless it is accompanied by these general terms of sale and warranty signed by the Customer. Subsequent orders, accepted and confirmed by AGVGROUPO SpA through the order confirmation, remain subject to this contract.

#### Price and payment times

The estimates of AGVGROUPO SpA are only valid if prepared in writing and for the period indicated in them. The Price includes exclusively the goods and services listed and must be intended as net of VAT. Payment must take place in the methods and in the times indicated in the order confirmation. AGVGROUPO SpA may suspend delivery or fulfilment of the order until payment has taken place, if prior payment has been agreed, or of all other previous transactions in which the Customer is late with payments.

The Customer hereby waives any exception of offsetting between the sums due from it to AGVGROUPO SpA and any other sum for which it is or claims to be a creditor, for any reason, even if liquid and collectable, and even if not disputed and legally collectable.

In the case of late payment, the Customer must pay the interest indicated in Legislative Decree no. 231/2002 on the sum still due, and also the costs for recovery thereof, without the need for formal placing in arrears.

#### Delivery / Title / Risk

The delivery time indicated in the order confirmation is indicative. Partial deliveries are permitted. The place of delivery is indicated in the order confirmation. The goods travel at the exclusive risk and danger of the purchaser, even when sold carriage free.

Transfer of ownership of the product only occurs on payment of the full price. Without prejudice to what is indicated in Article 1525 of the Italian Civil Code, AGVGROUPO SpA may (without any liability with the Customer) re-enter into possession of the Product.

AGVGROUPO SpA may take legal action to obtain the price, including before transfer of ownership.

If the Customer refuses the delivery without prior agreement with AGVGROUPO SpA, it will be liable for all costs or losses sustained by AGVGROUPO SpA due to said refusal, including the costs of storage until acceptance of the delivery.

#### Acceptance

On delivery of the Product, the Customer must check and inspect it, and, if necessary, refuse it or indicate defects at the moment of delivery. On expiry of this deadline, the product will be considered as accepted by the Customer. If AGVGROUPO SpA allows return of the product, in exceptional conditions and at its own discretion, this must be returned in its original conditions, with the relative packaging, with a note of return and with the relative proof of purchase; the costs of return will always be paid by the Customer.

#### Liability

AGVGROUPO SpA will not be held in any way liable for direct or consequential damages or consequential losses in the case of non-functioning or poor functioning of the products, for loss of business, profits, salaries, fees, savings, without prejudice to legal warranties or anything contemplated in these general terms of sale.

AGVGROUPO SpA will equally not be held liable for damages caused during installation of the products to floors, furniture, household furnishings, furnishings and anything else present on the premises, with the Customer acknowledging that is has the precise contractual obligation of arranging prior protection or moving them.

The Customer acknowledges that they have been informed beforehand by AGVGROUPO SpA of the interventions necessary for installation of the Products, particularly the methods and characteristics thereof.

#### Force majeure

AGVGROUPO SpA will not be liable for any delay in fulfilment of its obligations (included late delivery)

if said delay is caused by circumstances beyond its reasonable control and will be entitled to an extension for fulfilment; examples of force majeure include strikes, problems relating to supply/transport/manufacturing of finished and/or semi-finished products, exchange rate fluctuations, government actions or regulatory actions, natural catastrophes. If the event of force majeure persists for a period exceeding 2 months, each of the Parties will be entitled to withdraw from the Contract, without any compensation being due to the other party.

#### Protection of Personal Data

The personal data of the Customer will be processed, kept and/or communicated according to law and the Customer hereby agrees to this in accordance with and under the effects of regulations on Privacy. The Customer may exercise their right of access, correction, deletion and blocking of processing of their data by sending a registered letter to AGVGROUPO SpA.

The Customer may require AGVGROUPO SpA not to use their data for purposes of marketing.

#### WARRANTY

##### Area of application

This warranty is destined for Customers operating in their own professional activities, as per the definition in article 1.

The sales indicated in these general terms relate to PRODUCTS NOT DESTINED FOR CONSUMERS, as identified in article 3 of Legislative Decree 206/2005 .

The warranty relates to defects of the Products , intending as such material imperfections of the article, such as to affect in a significant way its usability or value, relating to anomalies of the production, manufacturing, formation, conservation process and operating within the limits and according to the terms listed below.

##### Duration

AGVGROUPO SpA guarantees the Products for one year from the date of delivery.

##### When it is applied

Without prejudice to the specifications, exclusions or limitations indicated hereunder, or, in any case, referred to in this contract, the warranty is applied to defects of the Products, as identified according to the definition of article 1490, first paragraph, of the Italian Civil Code.

##### Methods, terms and forfeiture of application of warranty rights

On discovery of the defect, the Customer is required to notify AGVGROUPO SpA in writing, attaching a copy of the sales invoice and the order confirmation of reference and accompanying this with photographic documentation of the defect found.

Where possible, the serial number of the defective product must also be provided.

The communication must be received in writing by AGVGROUPO SpA within 8 days of discovery, failing which the warranty rights will be forfeit. Warranty rights last for one year. Any intervention of the Customer or third parties on the defective product, if not authorised in writing by AGVGROUPO SpA, constitutes a reason of forfeiture of the warranty.

##### Exclusions and limitations

Without prejudice to what is specified above, the warranty is excluded if the defect is caused or accentuated by improper use of the Product by the Customer or third parties, or by maintenance which does not conform with the manufacturer's indications, or interventions of any kind, including maintenance, on them which is not performed or not authorised by AGVGROUPO SpA .

The warranty is also excluded:

- if, on communication of the defect, the documents and the information indicated in art. 10.4 are not, respectively, attached and provided;

- if the Products have been installed, kept or stored in unsuitable areas for protecting their quality (such as external, damp and poorly aired environments);

-if the Products have not been installed correctly, or have been tampered with, had non-original parts or components or which are not authorised by AGVGROUPO SpA added, have been cleaned with procedures or products liable to damage them;

- in the case of damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the products, such as, by way of example only: blows, scratches, dents, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products;

- for damages from wear and tear caused by normal use of the Products;

- if the Products are not used by the parties for whom they are destined and for whom they are manufactured, namely hairdressers, beauticians, beauty salons and beauty farms.

##### Specific terms of warranty

The following specific terms of warranty apply, depending on the component or material, as indicated below.

##### Pumps:

These are guaranteed for 24 months from the delivery date. For the chairs, the height indicated is always indicative, since it depends partly on the type of foot chosen. It is recommended not to move chairs with hydraulic pumps by lifting them by the armrests. This operation causes air to enter the pump, causing malfunctioning. In this case, it is necessary to raise the seat up to the maximum height and press the pedal repeatedly to discharge the air and restore normal conditions.

##### Skay - Vinyl

Skay/Vinyl, particularly white or light coloured, is not guaranteed against damages which do not derive from original manufacturing defects and/or poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, scratches, cuts, stains caused by external factors, such as denim/jeans fabric dyes, lacquers and cleaning products. Any difference in the colour shade of articles or products with the same type of Skay may not be considered as an original manufacturing defect. The cleaning process for synthetic upholstery (SKAY/VINYL) requires use of soapy water to be distributed using a sponge or damp cloth. Chemical products may irreparably damage synthetic upholstery, as may use of cleaning equipment which is too hard or rough. AgvGroup is not liable for damages caused by use of these products or equipment. Padded articles may be covered with material supplied by the Customer. We do not guarantee the quality of the finish if the material is supplied by the Customer.

##### Painted parts:

Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such

as, by way of example only: blows, dents, scratches, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products, are not guaranteed. Any difference in the colour shade of articles or products with the same type of paint may not be considered as an original manufacturing defect.

##### Aluminium parts:

Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, scratches, dents, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products are not guaranteed. Any difference in the colour shade of articles or products with the same type of aluminium parts, or any imperfections of the surface due to porosity of the material, may not be considered as an original manufacturing defect. Do not use abrasive cleaning products to clean aluminium components.

##### Electrical equipment

Electrical parts and electrical equipment (excluding neon lights, leds and bulbs).

These are covered by the general terms of warranty, provided the damage is not caused by sudden changes in voltage which exceed the limits indicated by CE regulations (220/240V, 50hz, +/- 10%).

##### Neon lights, Leds and Bulbs:

These are not covered by the general terms of warranty, since they are consumables.

On delivery, solely compliance with the temperature, colour and chromatic yield parameters indicated in the specifications according to the catalogue of the principal manufacturers is guaranteed (e.g. Philips catalogue, paragraph 12). The Customer is therefore required to conduct an immediate check on the components indicated in this paragraph and, where deviations from said specifications are found, is required to notify AGVGROUPO SpA within 8 days of receipt of the goods; failing this, the Customer forfeits the right to invoke said deviation.

The terms of warranty exclude normal wear and tear of articles due to use and the Customer declares they are aware of this, hereby waiving any claim on this, and that, with passing of time, neon lights, leds and bulbs may present deformities of colour or stop working.

##### Glass and Mirrors:

Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, dents, scratches, cuts, stains caused by external factors, such as dyes, lacquers and cleaning products, are not guaranteed. AgvGroup specifies that correct installation of the mirrors requires them to be attached to the bearing structure with silicone. AgvGroup is not liable for damage to mirrors if they have been installed without using this procedure.

##### Washbasins and sinks:

Damages which do not derive from original manufacturing defects and/or the poor quality of the materials used, but which are the consequence of traumatic facts or events for the product, such as, by way of example only: blows, dents, scratches, cracks, stains caused by external factors, such as dyes, lacquers and cleaning products, are not guaranteed.

##### Taps, showers and hoses:

Taps are guaranteed for 3 years, showers and hoses for 6 months, ceramic cartridges for 1 year (all assessed on the basis of the hardness of the water where the product has been installed, with it remaining understood that an approved water softener must be installed upstream of the system).

##### AGVGROUPO SpA intervention methods

AGVGROUPO SpA will examine the product and will assess, at its own unquestionable discretion, whether or not the problem is covered by the AGVGROUPO SpA warranty, through its own intervention service or through an authorised assistance partner, and, following examination, agrees to replace or repair items which are defective at origin, which will be returned ex works.

If sending of spare parts is requested, the purchaser will be responsible for the transport costs and relative risk. In any case, the warranty does not cover supply of labour, or any damages suffered by the purchaser. The replaced items will become the property of AGVGROUPO SpA. If the article is no longer on sale at AGVGROUPO SpA, it will arrange an appropriate replacement. AGVGROUPO SpA, at its own exclusive discretion, will decide which replacement is to be considered as appropriate.

##### Exclusion of implicit recognition of the defect.

With reference to art.1495, 2nd paragraph, of the Italian Civil Code, it is specified that the intervention of AGVGROUPO SpA, or the party delegated or authorised by it, does not automatically imply recognition of the defect, but is aimed exclusively at assessment of the claim submitted by the Customer. The intervention of AGVGROUPO SpA, the party delegated or authorised by it, in replacement or repair, also does not imply any recognition, since this may have been performed solely for the purpose of avoiding dispute and/or for purposes of settlement. The defect must be intended as recognised in accordance with the law solely where this has expressly occurred in writing.

#### Assistance outside the WARRANTY

If the Customer requests from AGVGROUPO SpA assistance outside the warranty on the Products it has supplied, the Customer will be charged all expenses and accessory charges which AGVGROUPO SpA sustains for spare parts, man-hours, travel expenses, board and lodging necessary to complete the assistance.

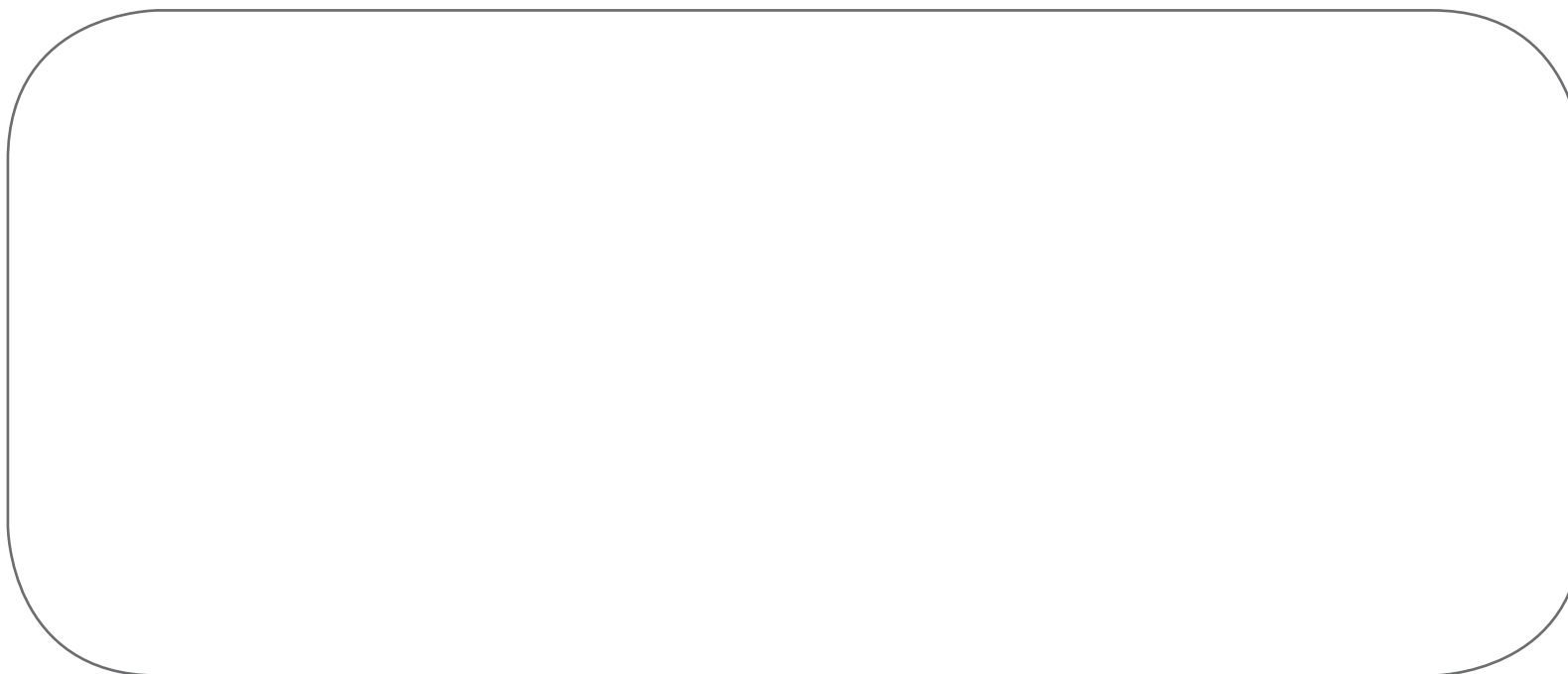
#### Jurisdiction

This contract is governed by Italian law and is subject to the exclusive jurisdiction of Reggio Emilia Court.

#### Final clauses

The text in Italian of this contract is the only one to be considered as the original text.

In accordance with and under the effects of articles 1341 and 1342 of the Italian Civil Code, the Customer declares they have viewed and expressly approve the following articles of the General Terms of Sale and Warranty of AGVGROUPO SpA: art.2 (efficacy), art.3 (orders), art.4 (price and payment times), art.5 (delivery/title/risk), art.6 (acceptance), art.7 (liability), art.8 (force majeure), art.10 (warranty - paragraphs:10.1, 10.2, 10.3, 10.4, 10.5, 10.6, 10.7, 10.8), art.12 (jurisdiction), art.13 (final clauses).



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